



Farmers Bank of Willards

The Farmers Bank of Willards takes the safety and welfare of our customers and employees seriously. Like others in our local community, we are proactively following news about the Coronavirus (COVID-19). We will continue to provide any updates regarding our business practices as the situation develops.

We are taking measures to ensure the health of you, our valued customers, and our staff, whom are our greatest asset. Outlined below are some of the steps that we are taking now to ensure the wellness of both groups.

Each day, our staff is disinfecting both work and common areas of all locations. In addition, all staff is washing their hands several times a day, lathering at least twenty seconds. Out of caution, we are currently avoiding handshaking as a proactive measure to avoid transmission of germs. Our internal policies encourage our staff to stay home when sick to protect fellow peers and customers.

We understand that some of our customers may want to limit interactions as much as possible until the threat passes. If you have symptoms or may have been exposed to Coronavirus, please refrain from coming into a branch.

The Farmers Bank of Willards will continue to do all that we can to make sure all of our branches are open, fully staffed and fully prepared to care for your needs. In addition, we offer a number of convenient solutions to provide access to your accounts and money, such as:

- Online and Mobile Banking via FBW Connect for monitoring your account and initiating transfers, initiating mobile deposits and managing your debit card.
- Deposit and withdrawal capabilities at our ATM's. You may also withdrawal funds surcharge free from any M&T ATM location!
- Use our Voice Access line (410-835-8457) 24 hours a day, 7 days a week.
- Contact us via secure message in FBW Connect or on our website.
- Call any of our branches for assistance Monday-Friday 8:30 am to 5:00 pm and Saturday 9:00 am to Noon.

Please know that you can always count on The Farmers Bank of Willards at times like this. We encourage you to contact us if you have any questions or need our help!